



UNITED WAY OF ESCAMBIA COUNTY FINANCIAL STABILITY PROGRAMS 2016 FACT SHEET

COMMUNITY IMPACT:

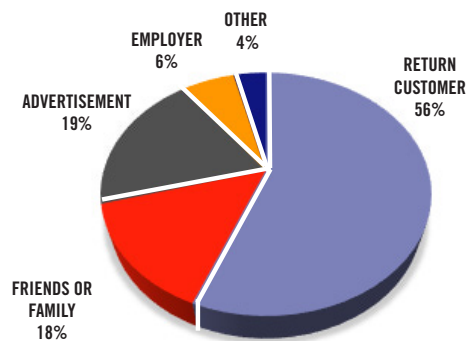
Through the efforts of the Volunteer Income Tax Assistance (VITA) Program and the MyFreeTaxes.com (MFT) Call Center in Escambia County, \$5,935,785 were leveraged for our community.

3,801 tax returns were completed, saving taxpayers over \$418,110 in tax preparation fees. With the VITA program, 56 volunteers gave 3,960 volunteer hours equating to \$93,292 worth of volunteer labor. United Way of Escambia County is also home to one of six nationwide MFT Call Centers. Our call center took over 4,199 calls this tax season, assisting taxpayers with a variety of issues.

CLIENT DEMOGRAPHICS FOR VITA

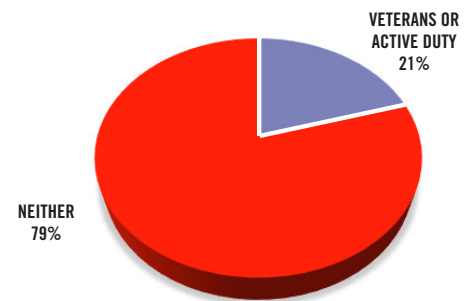
REFERRALS

Returning VITA clients totaled 56% of all referrals, proving just how important the program is to our community.



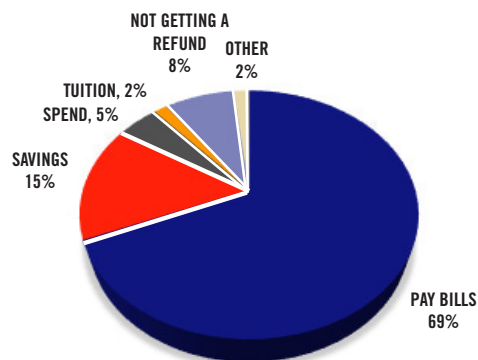
MILITARY SERVICE

United Way of Escambia County is very proud to support our troops through VITA. Among clients served, 21% are veterans or active duty.



REFUND PLANS

VITA is designed to support United Way's Financial Stability Initiative, and the numbers prove that it meets this goal. Over half of all VITA clients plan to use their refund to pay bills, and 15% of taxpayers plan to put that money into savings.



EMPLOYMENT STATUS

Nearly half (49%) of our clients are age 55 or over. However, the program does not assist only retired individuals. In fact, 49% of VITA clients worked full-time jobs to support their families.

