

United Way 2-1-1 Northwest Florida

United Way Funded Program:

United Way 2-1-1

Funding Amount: \$99,999

3-year grant



Description of Program Services: 24 hour, 7 day a week response to requests for information/referral and advocacy for health and human service needs through call center and website access.

Impact Area: Financial Stability

Significant Statistics: In 2013, over 32,000 clients contacted 2-1-1 for assistance, with a stunning 13,000 calls asking for resourced to prevent homelessness. The 2-1-1 program connects clients to resources 24 hours per day, 7 days a week. It also tracks clients who are currently identified as lacking stable housing for 90 days and follows up to ensure clients receive assistance from partner agencies.

<http://escambia.communityos.org/cms/>